# Haus of Halcyon Beauty Parlor

## Standard Salon Guest Policies

Welcome to Haus of Halcyon Beauty Parlor! We want every guest to enjoy a comfortable, welcoming, and professional salon experience. The following guidelines help us maintain an enjoyable environment for everyone.

### Retail Returns & Exchanges

Retail purchases are eligible for exchanges or store credit only. Refunds are not available.

### Children & Additional Guests

Children are welcome when accompanied by a separate supervising adult who can attend to them throughout the appointment.

Additional guests are welcome to wait in our designated waiting area.

### Pets & Service Animals

Pets are not permitted inside the salon. Service animals are welcome.

### Alcoholic Beverages

Alcoholic beverages are not served at Haus of Halcyon Beauty Parlor.

### Respectful Conduct

We ask all guests to treat salon professionals and fellow guests with courtesy and respect.

Harassment, discrimination, threats, intimidation, verbal abuse, and sexually inappropriate behavior are not tolerated.

The salon reserves the right to discontinue services or decline future appointments in cases of serious misconduct.

### Illness, Allergies & Sensitivities

If you are experiencing symptoms of a potentially contagious illness, please contact us to reschedule your appointment.

Guests should inform their stylist of any known product allergies, previous chemical reactions, or scalp sensitivities before receiving services.

Appointment changes are handled according to our existing Booking & Appointment Policies.

## Phones & Speakerphone

Phone calls are welcome, but we ask guests to keep conversations at a reasonable volume.

Please avoid speakerphone calls, audible videos, or music played through phone speakers in shared salon areas. Headphones are welcome.

## Salon Equipment & Personal Belongings

For everyone's comfort and protection, please do not handle professional tools, products, chemicals, or salon equipment without permission.

Personal belongings should be kept clear of walkways and work areas. We encourage guests to keep valuables with them rather than leave them unattended.

## Privacy, Photography & Recording

Please respect the privacy of other guests and salon professionals.

Photographing, filming, or recording others without their permission is not permitted.

Consultation documentation and the use of service photos or videos are addressed separately in our Booking & Appointment Policies.

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Thank you for helping us maintain a welcoming and enjoyable salon environment. We appreciate your consideration and look forward to seeing you at Haus!

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